

Date Received (stamp):

DEPARTMENT OF PUBLIC HEALTH  
DIVISION OF HEALTH PROFESSIONS LICENSURE  
(617) 973-0865  
<http://www.mass.gov/dph/boards/>

Entered into the Database(Date): \_\_\_\_/\_\_\_\_/\_\_\_\_ Docket #:\_\_\_\_-\_\_\_\_-\_\_\_\_

Acknowledgement letter sent (Date): \_\_\_\_/\_\_\_\_/\_\_\_\_ Signature: \_\_\_\_\_

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Please complete this form as fully as possible. (PLEASE DO NOT WRITE ABOVE LINE.) Please type or print legibly in ink  
**COMPLAINT BY:**

Name: \_\_\_\_\_  
Last Name First Name M.I.

Business Name: \_\_\_\_\_  
(if applicable)

Address: \_\_\_\_\_  
Number Street Daytime Phone  
City State Zip Code Evening Phone

Best way to reach you: ☐Evening Phone ☐Daytime Phone ☐E-mail:\_\_\_\_\_

**COMPLAINT AGAINST (use separate form for each licensed individual):**

Name: \_\_\_\_\_  
Last Name First Name M.I.

Address: \_\_\_\_\_  
Number Street Daytime Phone  
City State Zip Code License Number/Type Class

Business Name

Business Address Daytime Phone

City State Zip Code Business License # / Type Class

Please check the trade or profession that this complaint pertains to:

**Dental**

\_\_\_\_ Dentist

\_\_\_\_ Dental Hygienists

**Nursing**

\_\_\_\_ Licensed Practical Nurse

\_\_\_\_ Registered Nurse

**Pharmacy**

\_\_\_\_ Pharmacist

\_\_\_\_ Pharmacy Technician

\_\_\_\_ Drug Store

\_\_\_\_ Warehouse Distributor

\_\_\_\_ Nursing Home Administrator

\_\_\_\_ Physicians Assistant

\_\_\_\_ Perfusionist

\_\_\_\_ Respiratory Care Therapist

### Description of the Complaint:

Briefly describe the incidents that led to your complaint and note the times and dates that events occurred. List the names of all individuals involved. Please attach additional pages if needed.

[illegible]

(Please use a separate sheet if necessary. Please do not write in the margins.)

**Additional information or materials attached** ☐Yes ☐No

To speed up processing your complaint, please submit legible copies (not the originals) of all relative documents supporting your complaint (i.e. contracts, medical records, cancelled checks, etc.). You will receive an acknowledgement letter with the name of the investigator assigned to your case.

## AUTHORIZATION FOR RELEASE OF RECORDS AND REFERRAL OF COMPLAINT

My signature to this form, or a photocopy thereof, authorizes the Department of Public Health to:

(1) receive copies of all medical, dental and mental health records relating to my complaint, and (2) to refer my complaint to other appropriate law enforcement authorities to investigate and/or prosecute my complaint.

**Please note that all complaints are investigated to determine their factual basis. The act of filing a complaint does not assure or imply that disciplinary action will be taken against the licensee.**

I attest that the information provided is true, correct and complete to the best of my knowledge.

Complainant signature

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Date \_\_\_\_\_

**Mail this form to:**

Department of Public Health  
Division of Health Professions Licensure  
239 Causeway Street ~ 2<sup>nd</sup> Fl., Suite 200  
Boston, MA 02114